



USDA eAuthentication

Forgotten User ID - Customer Training Guide



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Retrieve My Forgotten User ID

The following process to retrieve your User ID can be used for all Customer account types.

Please follow the instructions provided in this guide before contacting the Help Desk for assistance.

Steps for Retrieving a User ID

1. Access Self Service
2. Enter your information
3. Contact the Help Desk if you need additional assistance

Access Self Service

- Go to <https://www.eauth.usda.gov>
- Click on **Update your account**



The screenshot shows the USDA eAuthentication website. At the top left is the USDA logo and text: "United States Department of Agriculture" and "USDA eAuthentication". At the top right is the EARS logo. Below the header is a navigation bar with links: "Home", "About eAuthentication", "Help", "Contact Us", and "Find an LRA". The main content area has a green banner that says "eAuthentication Home". Below the banner, there is a "Welcome" section with text explaining the system and providing instructions on how to create an account. On the left side, there is a "Quick Links" section with three links: "What is an account?", "Create an account", and "Update your account". The "Update your account" link is circled in red. Below the Quick Links is an "Administrator Links" section with one link: "Local Registration Authority Login".

USDA United States Department of Agriculture
USDA eAuthentication

EARS

login : YZ
password :

Home About eAuthentication Help Contact Us Find an LRA

You are here: eAuthentication Home

eAuthentication Home

Quick Links

- ▶ What is an account?
- ▶ Create an account
- ▶ Update your account

Administrator Links

- ▶ Local Registration Authority Login

Welcome

USDA eAuthentication is the system used by USDA agencies to enable customers to obtain accounts that will allow them to access USDA Web applications and services via the Internet. This includes things such as submitting forms electronically, completing surveys online, and checking the status of your USDA accounts.

Please note that USDA will only accept eAuthentication Accounts from individuals.

Currently USDA eAuthentication does not have the mechanism to issue accounts to businesses, corporations or other entities.

To apply for a USDA eAuthentication Account, please visit the [Create an Account Page](#).

Access Self Service (cont.)

- Under the “User ID” and “Password” fields, click on the **I forgot my User ID** link.

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Home About eAuthentication Help Contact Us Find an LRA

You are here: eAuthentication Home > eAuthentication Login

eAuthentication Login

LincPass (PIV) ?

CLICK HERE TO
LOG IN
WITH YOUR
LincPass (PIV)

User ID & Password ?

User ID:

Password:

I forgot my **User ID** | Password

REGISTER **LOGIN**

Change my Password

Quick Links

- ▶ What is an account?
- ▶ Create an account
- ▶ Update your account

Administrator Links

- ▶ Local Registration Authority Login

Enter Your Information

- You will need to fill in your First Name, Last Name, and email address.
 - Note: This information must match the information in your eAuthentication account.
- Press the **Continue** button.

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Home About eAuthentication Help Contact Us Find an LRA

Forgotten User ID

Step 1: For USDA Federal Employees/USDA Contractors and Affiliates

Retrieve your eAuthentication User ID using your USDA LincPass ?

To retrieve your eAuthentication User ID using your LincPass, please click on the **Login with my LincPass** button.

If you do not have your LincPass, enter your First Name, Last Name, and Email in the section below to retrieve your eAuthentication User ID(s).

Login with my LincPass

Step 1: For USDA Customers

Please enter your First Name, Last Name, and Email in the section below to retrieve your eAuthentication User ID(s). ?

Required Field*

First Name*

Last Name*

Email*

Continue

Forgotten User ID Confirmation

- All User IDs matching the information provided will be emailed to the email address.

The screenshot displays the USDA eAuthentication interface. At the top left is the USDA logo and text: "United States Department of Agriculture" and "USDA eAuthentication". At the top right is the EARS logo. Below the header is a navigation bar with links: "Home", "About eAuthentication", "Help", "Contact Us", and "Find an LRA".

The main content area is titled "Forgotten User ID" in a green header. Below this, it says "Step 2: Confirmation". A message states: "Any User IDs matching the following information have been emailed to you." Below this message are three labels: "First Name:", "Last Name:", and "Email:". Below these labels, it says: "Please click the **Continue** button to return to the eAuthentication Home Page." A yellow "Continue" button is centered below this text and is circled in red.

On the left side, there are two sections: "Quick Links" with links for "What is an account?", "Create an account", and "Update your account"; and "Administrator Links" with a link for "Local Registration Authority Login".

At the bottom of the page, there are several links: "eAuthentication Home", "USDA.gov", "Site Map", "Accessibility Statement", "Privacy Policy", "Non-Discrimination Statement", and "USA.gov".

Contact the Helpdesk

- If you are unable to retrieve your User ID or have additional eAuthentication questions, please contact the eAuthentication Help Desk:
 - 1-800-457-3642 (Option 1)
 - eAuthHelpDesk@ftc.usda.gov



icam

YOUR KEY TO USDA